

## HOW TO IDENTIFY AN AMMONIA PIPELINE LEAK

Often you can see or smell a pipeline leak. The following signs might indicate an ammonia leak:

- *A strange or pungent odor near the pipeline*
- *A hissing or roaring sound (from escaping ammonia)*
- *A dense white cloud of fog*
- *A patch of dead or discolored vegetation in an otherwise green setting along a pipeline*
- *Continuous bubbling in wet, flooded areas or marshlands, rivers, creeks and bayous*
- *Skin and eye irritation*

If you suspect a leak, please do not attempt to stop the pipeline's flow by closing any valves or operating any of the pipeline equipment. Pipelines are normally operated under high pressure regulated by the product that they transport. Attempting to close valves or the operation of equipment could endanger lives and property.

## WHAT TO DO IF YOU SUSPECT A LEAK:

The first concern should be for the personal safety of people. Follow these steps:

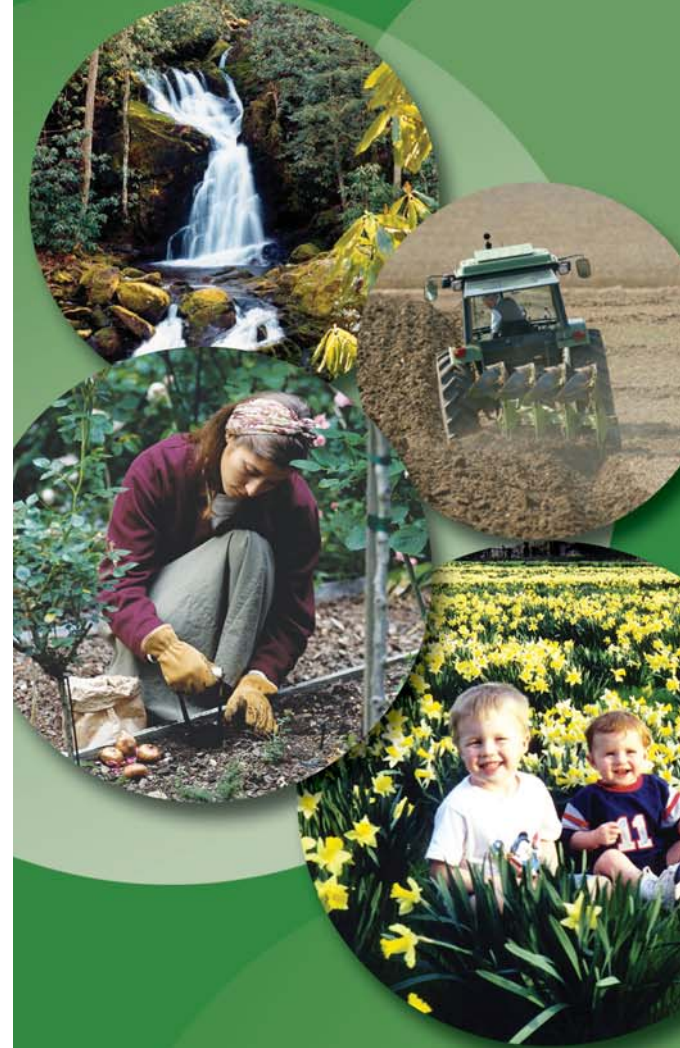
- *Turn off any machinery and/or equipment in the immediate area.*
- *Do not create any sparks or heat sources, which could ignite escaping ammonia. For example, do not start a car, turn a light switch on or off, or light a match or cigarettes. Turn off any lit gas pilots.*
- *Immediately leave the area by foot in a direction away from the vapors or fumes.*
- *Warn others to stay away from the leak.*
- *Do not drive into or go near the area around the leak. The car's engine might ignite the vapor cloud or deplete the oxygen in the car's engine causing it to stall trapping you in the vapors.*

Although anhydrous ammonia gas is colorless, sometimes it may appear as a white fog, called a vapor cloud. Exposure to anhydrous ammonia vapors can cause irritation to an individual's eyes, skin, or respiratory tract. Exposure to high concentrations of anhydrous ammonia vapors can cause difficulty in breathing, irregular contraction of the airways to the lungs and, in extreme cases fatality.

Notify us and give your name, the location and a description of the leak. For our pipelines call us at **(800) 759-0033** or the emergency dispatch for your county or parish.

**Valero**LP

7340 West 21st Street North, Suite 200  
Wichita, KS 67205



**PIPELINE  
SAFETY  
INFORMATION**

**Valero**LP

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## HELLO – SAME PIPELINE NEW NAME

Exciting changes are occurring with the anhydrous ammonia pipeline (the same pipeline that you have known for many years). Please review and share this information with your family. These background facts and safety instructions will help you avoid potentially dangerous activity around the lines and guide you to proper actions if you see or suspect a problem.

### WHAT IS VALERO L.P.'s AMMONIA DIVISION?

The Ammonia Division, is operated by Kaneb Pipe Line Operating Partnership L.P., a Valero L.P. company. The division operates an anhydrous ammonia pipeline system that transports ammonia throughout Arkansas, Missouri, Louisiana, Illinois, Indiana, Iowa and Nebraska.

### WHY TRANSPORT PRODUCTS BY PIPELINE?

The protection of the health and safety of people and the environment are of the utmost concern for Valero L.P. The partnership's Pipeline Control Center in Wichita, Kansas, operates 24 hours a day, seven days a week. Control Center personnel use sophisticated computer technology to keep track of flow and pressures along our lines. We have aerial patrols, as well as operations and maintenance people located at many points along our pipelines to conduct routine maintenance checks and repairs.

In the event of an emergency involving our pipeline, our field operators are fully prepared to respond. Plus, our response personnel coordinate their efforts with local police and fire departments and other emergency responders to help evacuate residents or close roads, if necessary.

Pipelines are by far the safest means of transporting anhydrous ammonia. If it were not for underground pipelines, all anhydrous ammonia would need to be transported by truck, rail car or barge at a greater risk to the environment and greater expense to the public. Our pipeline is constructed of welded steel pipe and is coated and protected to reduce corrosion. Today's lines are designed, tested, installed and maintained to strict engineering codes, and are a durable, efficient means of transporting vital resources.

### INFORMATION TO KNOW

Our pipeline carries anhydrous ammonia, which is used as a direct application fertilizer and is used to manufacture fertilizers, plastics and acrylic fibers. Pipelines are the safest means of transporting this vital raw material to our customers.

It is unlikely that a leak would occur, but if it does, the information contained in this brochure will help you:

- Know how to recognize a leak
- Know what to do if you notice a leak
- Know how to immediately report a leak

By working together, we can keep our pipeline operating safely without any disturbances or inconveniences to our neighbors. If you have any questions about this safety information or our operations in your area, please write us at the following address:

*Valero L.P.  
7340 West 21st Street North, Suite 200  
Wichita, KS 67205*

Or, you can call us in Wichita, KS, at (316) 773-9000 during normal business hours. In an emergency situation, call our Pipeline Control Center at (800) 759-0033.

### WHERE IS THE PIPELINE?

Pipelines are not normally visible. They are located under streets or buried under ground in rights-of-way. The rights-of-way are created by an easement or permit. Line markers, as shown to the right, are used to show the pipeline's approximate location.

**These markers DO NOT indicate the depth of the pipeline, NOR is the pipeline necessarily laid in a straight line between the markers.**

**CGA**  
Common Ground Alliance  
[www.commongroundalliance.com](http://www.commongroundalliance.com)



### CALL BEFORE YOU DIG!

To protect pipelines, other underground utilities, the public and the environment, the states in which we operate have developed an excavation notification system known as "One Call." When you call the appropriate number listed below, "One Call" notifies all subscribing facilities. The appropriate company will send a representative to the proposed excavation site to mark the location of the buried pipeline **FREE of Charge to the caller.**

Each state has set the appropriate notification period required by law to notify the utility companies. This notification is required before excavating for any project such as fences, light poles, landscaping, sprinkler systems, foundations, swimming pools, ground clearing, grading, deep plowing or tilling, laying underground pipe, tile, wiring, etc. Calling before you dig, either by hand, or with machinery, could prevent possible accidents, injuries or death. **In most states it is the law and may result in a penalty if the One Call is not notified.**

Contact the "One Call" listed below in the state you live to obtain additional details and requirements.

## Dig Safely.

<b>Arkansas:</b>	<b>(800) 482-8998</b>
<b>Missouri:</b>	<b>(800) 344-7483</b>
<b>Louisiana:</b>	<b>(800) 272-3020</b>
<b>Illinois:</b>	<b>(800) 892-0123</b>
<b>Indiana:</b>	<b>(800) 382-5544</b>
<b>Iowa:</b>	<b>(800) 292-8989</b>
<b>Nebraska:</b>	<b>(800) 331-5666</b>

### REPORTING AN ACCIDENT

All scrapes or dents to a pipeline must be inspected. If not properly repaired, such damage could result in a future leak or serious accident. Regardless of how minor the damage appears, don't cover it up! Call the pipeline operator. We are also very concerned about any condition or danger that could threaten the pipeline. If you become aware of such an incident or a potential incident, please call us immediately!

**24-Hour Emergency (800) 759-0033**